

Volunteer Services 'Volunteer Program List'

Program	Description	Projected Return Date
Arts & Health Project	Volunteers with a background in the arts assist in overseeing and implementing appropriate arts projects within the health care setting to improve the well-being of staff, patients and other visitors	Under Development
Book Trolley	Visiting the wards with the Book Trolley, providing connection and distributing second hand books and copies of The Ballarat News to patients- no cash handling required	Currently Operational
BRICC Drivers	To ensure the safe and timely transport of BRICC and other cancer patients to their appointments and then returning them home in a Grampians Health fleet vehicle	Currently Operational
BRICC Wellness Centre	Providing a quality, person focused service to the community, assisting patients and their families to navigate their way to the relevant parts of BRICC, including the services on offer within the Centre to the patients undergoing treatment	Currently Operational
Breast Screen- QEC	Offering comfort and compassion to patients and their families at the time they have been recalled for further investigation	Currently Operational
Emergency Department	To help ease emotional distress and anxiety experienced by patients, their families and friends across the unit- including the Waiting Room, ED Bays, Short Stay and Ambulatory Care areas	Currently Operational
Gandarra Palliative Care	Helping ensure a home like environment is maintained for patients and their families by spending one on one time with patients and relatives during their time in the unit	Currently Operational
Hospital Elder Life Program - HELP	Volunteers assist by visiting and supporting elderly patients whilst in hospital to prevent any delirium (confusion) and cognitive decline as well as spending time with those who are currently in delirium- additional training is provided for volunteers in this program	Currently Operational

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Inpatient Rehabilitation Program (IRP)	Interacting with patients and encouraging participation in activities including games and active communication	Under Review
Maternity – Administration Support	Assisting the unit with specific administration tasks and preparing kits for wards 5 South and 5 North	Currently Operational
McGrath Nurses	Administration support	Under Review
Newspaper Deliveries	Volunteers deliver newspapers to patients on all wards on a daily basis, additionally providing engagement- cash handling experience preferred	Under Review
Outpatient Specialist Clinics – Base Site	Spending time with patients and their families to help pass the time and to ensure their comfort whilst they wait	Currently Operational
Outpatient Specialist Clinics – QEC Site	Spending time with patients and their families to help pass the time and to ensure their comfort whilst they wait	Currently Operational
Paediatrics	Helping with restocking of store rooms to assist staff on the ward	Currently Operational
Patient Experience / Feedback Collection	Assist the unit to collect consumer feedback data by helping patients and consumers operate the PET devices	Under Review
Peri-operative & Day Procedure Unit (PDU)	Offering companionship, refreshments and sandwiches to post-operative patients during their time in the unit	Currently Operational
Planned Activity Groups - Midlands - Eyres House	Supporting Planned Activity Group Staff with program related activities including: encouraging clients to participate, engaging and also assisting with the preparation of the lunch time meal, morning and afternoon tea	Currently Operational

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Residential Aged Care	Providing individual socialisation with residents by encouraging conversation, playing games, assisting with outings, helping with group activities and social events related to the facility	Currently Operational
Pastoral Care	Providing spiritual and pastoral care and support to visitors and patients at Grampians Health Ballarat during their hospital stay	Currently Operational
Volunteer Shop	Selling and restocking a variety of items in the Shop, located next to cafeteria at the Base Site- cash handling and retail experience preferred	Currently Operational
Volunteer Simulated Patient	During the university semester, volunteers portray a patient or other individual in a scripted, planned scenario for the purpose of instruction, practice or evaluation- this role works with BCS Educators and students	Currently Operational
Welcome Team – Base Site	Provide support, guidance and conversation to patients, staff and visitors as they enter from the main entrance of the hospital	Currently Operational
Welcome Team – QEC Site	Provide support, guidance and conversation to patients, staff and visitors as they enter from the main entrance of the QEC	Under Review
Wellbeing & Support	Assisting the Volunteer Services Team in connecting with the volunteers to monitor their health and wellbeing	Under Review