



Ballarat **Health**Services



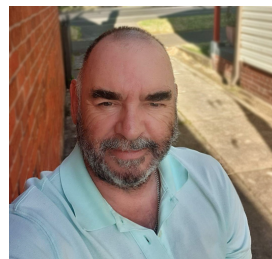
YEAR IN REVIEW

2020 - 2021

OUR CONSUMERS

"Quite simply one of the most significant committees I've been involved in. It has been an excellent opportunity to work across a broad stroke of community members and gain various insights into what can be done to create a space that is representative of the people of Ballarat. It's going to be amazing to have world-class health facilities in our backyard that accommodate the needs of the people of Western Victoria for years to come."

Simon Dwyer, Community Consultative Committee member for the Ballarat Base Hospital redevelopment



In March 2021, a Community Consultative Committee was established to help guide the Ballarat Base Hospital's \$541.6 million redevelopment.

Ballarat's Simon Dwyer was one of 16 community members appointed to the committee led by former Premier Steve Bracks and the city's two state MPs. The committee was joined by representatives from Ballarat Health Services, the Ballarat and District Aboriginal Cooperative (BADAC) and the City of Ballarat and provided a great insight into what the community wanted in the redeveloped hospital.

The upgraded hospital will provide a new emergency department, state-of-the-art theatre suite and an extra 100 additional inpatient and short stay beds. A new and expanded critical care floor will also bring together operating theatres, procedure rooms and endoscopy suites – offering the capacity for an additional 4,000 surgeries every year.

With the final stage expected to be completed in 2027, the upgraded hospital will have the capacity to treat at least 18,000 more emergency patients and an extra 14,500 inpatients per year.

Find out how to shape your health service bhs.org.au/consumers

FUNDRAISING



"This year has been one of constant change and adaptation for our community, but throughout it all Ballarat Health Services knew we could rely on the support and generosity of our donors. With your help this year we've been able to grow and expand our service capacity, to continue to provide world class healthcare to our communities."

Sarah Masters, Head of Fundraising

Ballarat Health Services relies heavily on the generosity of our community and donors to provide much needed equipment that enhance the health service we deliver.

In spite of everything this year our community have; helped us to buy a new Aged Care bus, supported the BRICC Wellness Centre through Dry

July, run a marathon (solo) to support the Chemotherapy Day Unit with exercise equipment, purchased vital equipment for our Donate Life team, supported the Ballarat Base Hospital Trained Nurses League Good Samaritan Fund to help the most vulnerable of our patients, given presents at Christmas to mental health patients who may not have otherwise received them, taken part in a group bicycle ride (between lockdowns) to support the Wellness Centre, dined in support of the Special Care Nursery and invested in our communities ongoing health in perpetuity with gifts in wills.

Ballarat Health Services are extremely grateful for all the thoughtfulness and generosity we have received in this year. Thank you.

You decide where your donation goes bhs.org.au/donate

OUR STAFF



"In July 2020 I was involved in the Emergency Department's response to the pandemic, making sure we had appropriate staffing to manage the increased clinical requirements. In March 2021, I started with the Grampians Public Health Unit, taking a lead in the administration side of our vaccination clinics and testing sites – making sure they're clinically safe and we've got the best processes in place for consumers.

One of the things I love is that we can flip from one way of working to another really quickly, but no one outside knows – they come in and everything flows. They don't see all the work that we do in the background, but for me it's about getting that vaccination done or getting that person tested and knowing that we're providing an excellent service to our community."

Fiona Hodder, Administration Officer Grampians Public Health Unit

Ballarat Health Services continues to deliver world class healthcare to the Grampians region throughout a global pandemic with the support of the Grampians Public Health Unit (GPHU).

Hosted by Ballarat Health Services, GPHU is responsible for COVID-19 activities including COVID-19 Case Contact Outbreak Management (CCOM), COVID-19 Rapid Response Testing Team (RRTT), and the Grampians COVID-19 vaccination program. The GPHU works closely with the Department of Health and in partnership with health services and other agencies throughout the Grampians region.

bhs.org.au/GPHU

GRAMPIANS PARC

"Being the Nurse Unit Manager at Grampians PARC, I have the opportunity to offer guidance and leadership to staff members who are working in partnership with residents to facilitate hope and make positive changes in their lives. The exciting challenges that I come across and the opportunity to drive positive change are extremely rewarding."

Jay Nair, Nurse Unit Manager, Grampians PARC



The Grampians Prevention and Recovery Care (PARC) centre opened in August to provide much needed short-term treatment and support for people experiencing mental illness in the Ballarat and Grampians region.

The centre greatly assists Ballarat Health Services' capacity to provide those with a mental illness with early intervention and recovery support in a dedicated state-of-the-art facility.

The centre has six beds for short stays of up to 28 days, and a further six beds for clients who need a longer stay (three to six months) to receive clinical support and stabilisation, and psychosocial rehabilitation before returning home.

Grampians PARC uses a recovery oriented framework encompassing principles of self-determination and personalised care. It also aims to keep patients connected to their support networks and community while they receive treatment.

Every story is unique bhs.org.au/PARC

AT A GLANCE 2020-2021

Ballarat Health Services has been providing quality care for more than 160 years.

We are the main public referral health service, and main teaching, training and research provider to a catchment population of around 250,000 people across the Grampians region.

As the largest employer in Ballarat (population > 100,000) our workforce is a key strength for our organisation and the broader community.

We deliver care across all settings - in hospital and increasingly in the community and people's homes - and are the largest public provider of residential aged care in Australia.



57,931

Emergency
Department
presentations



15,424

Ambulance
arrivals



10,804

Emergency
Department
admissions



45,463

Patients
discharged
from hospital



110,228

Outpatient
appointments



9,323

Surgeries
performed



34,432

Equipment & services
for community
in their home



5,758

Telehealth
appointments



70,136

Dental
treatments
administered



649

Mental Health
admissions



1,517

Babies born



12,326

BreastScreen
patients



2,262

Nurses



531

Doctors



210

Volunteers



4,881

Employees



1,727

Incidents of
violence towards staff



49

Positive COVID-19
cases treated via
BHS at Home



2,074,990

Masks
used



12,000+

COVID-19
tests
conducted

